



Zulily Routing & Shipping FAQ's

I can't find my UPS labels.

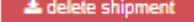
UPS Labels can be found in the specific PO page, then clicking the Shipment # hyperlink circled below.

The screenshot shows the Zulily PO page for PO # P0005VGBPO-8-M. The 'Shipments' section contains a table with one row: Shipment # 580524791, Shipment Type Small Parcel, Created Date May 31, 2018 1:37:45 PM, Created By support@zulily.com, and Units for this PO 3. The Shipment # 580524791 is circled in red. Below the table, there are buttons for 'Shipping labels' and 'Carton labels', both circled in red. The 'Orders' section below shows a table with one row: Product Name Adult Hooded Onse Delta Print, Vendor SKU ZEBRATEDING_BWBL_BLACK/WHITEP_10, Vendor SKU 8983, Event Id 1, QTY 1, Unit Price \$14.00, Extended Amt \$14.00, and Shipped 1.

Shipping and carton labels may be downloaded from the buttons circled below.

The screenshot shows the Zulily shipment details page for Shipment ID: IS805824791. The 'Shipping labels' and 'Carton labels' buttons are circled in red. The 'Shipment Details' section shows a table with two rows: Container Type Carton 1, Size 7.87 W x 3.84 H x 7.87 D (in), Weight 10 lbs; and Container 2, Size 7.87 W x 3.84 H x 7.87 D (in), Weight 10 lbs. The 'Products' section shows a table with one row: Product Name Adult Hooded Onse Delta Print, Vendor SKU 8983, Color Black White Print, Size 10, and Units in this Shipment 3.

My shipment was created in error.

Shipments created in error may be deleted by clicking the red  button above. Deleting a shipment will populate your PO back to the "Unshipped Pos" tab under the ship to Zulily Section.



I routed the incorrect number of cartons.

We do not send out new BOLs. Instead, please manually update the BOL to show the correct carton or pallet count. If you are making a large change (multiple pallets) please email routing@zulily.com for assistance.

When should I expect to receive my labels?

Shipping labels created for a small parcel shipment will be generated immediately and may be downloaded upon completion of the routing process or later.

Labels created for a larger shipment will be generated within 30 minutes and a BOL will be emailed to the user who routed the shipment.

I am trying to route my shipment for pickup today, but I am unable to. Why?

Our carriers can only accommodate same day pickup when it is route prior to noon, local time. You will have to schedule your pickup for the following day.

I accidentally missed my pick with the carrier. What do I do?

If a pickup was missed, it is automatically rescheduled for the next day. If you would like to confirm this, you can email routing@zulily.com.

For further questions please refer to the Zulily Shipping & Routing Guide.